



SUPERTEE VOLUNTEER PROGRAM

"When we come together as a community to help sick children and their families, we all have a chance to grow."

Jason Sotiris



CONTENTS

	Page
WELCOME TO SUPERTEE	3
WHY VOLUNTEER WITH SUPERTEE?	3
HOW WE MAKE A DIFFERENCE	4
WHO WOULD MAKE A GOOD VOLUNTEER?	5
WHAT CAN YOU EXPECT FROM US?	6
WHAT TO DO NEXT?	6



When I look around the room at the event today, you can't be thankful enough for the volunteers who give up their time to support, to pack, to help create superheroes in some of our sickest children."

Joe Roff - CEO John James Foundation



WELCOME TO SUPERTEE

If you're thinking about volunteering with Supertee, this information pack is made for you. It contains everything you need to know about joining the Supertee community. As a passionate emerging charity, we are dedicated to helping sick children and their families during challenging times. If you have time, skills, or knowledge to share, please review this document, fill out an application, or get in touch with our support team.

If you're interested but unsure about volunteering, this information pack will answer your questions. You will learn more about Supertee and what makes a good volunteer. As a young but growing charity, we have a range of volunteer roles to fill. From customer support and office administration to events management and product packing, there are lots of ways to get involved. Whatever you do, you can make a real difference to the lives of Australia's most deserving kids.

Thanks for your interest in Supertee, and please get in touch if you want to learn more.

WHY VOLUNTEER WITH SUPERTEE?

Getting involved with Supertee offers numerous rewards, both for you and the children involved. First and foremost, volunteering with Supertee is a great way to impact some of Australia's sickest children. We provide innovative medical garments to comfort and inspire sick children, allowing them to look and feel like the superheroes they are.

Thousands of children across Australia are facing chronic life-threatening conditions, and they need our support. By volunteering with Supertee, you're providing care, connection, and community to people who need it the most. You are helping sick children, supporting their families, and giving Supertee a chance to fulfil its vision.

Secondly, and there's no denying it, volunteering is good for you as a human being. It makes you feel better and allows you to have a positive impact on the world around you. In these days of increased anxiety and social isolation, volunteering is the perfect way to feel part of something bigger.



HOW WE MAKE A DIFFERENCE

Before getting involved with Supertee, you probably want to know more about who we are. Supertee provides a simple and novel service, with special medical garments designed for children during their hospital stays. Both practical and inspirational, Supertees are a fun alternative to the bland white gowns found in most hospital environments.

The Supertee is a powerful tool that helps sick kids to look and feel like superheroes. This novel idea has a very personal beginning, with our founder Jason Sotiris spending lots of time in hospital when his beautiful daughter Angela was diagnosed with cancer at a young age. Frustrated with standard hospital gowns, which lacked versatility and were incredibly boring, he was inspired to create the Supertee.



OUR VISION

Our vision is simple. We want to offer a Supertee medical garment to Australia's bravest children as they embark on the toughest fight of their lives. There are around 500,000 children a year in hospital, with many of them facing life-threatening conditions. At Supertee, we want to help out as many kids as we can. We're proud of what we've achieved in a relatively short time, and we look forward to more growth in the future.



OUR VALUES

Our values have crystallised over time alongside the development of the Supertee garment. As a cloak of comfort and confidence, it inspires sick children during the toughest period of their lives. As a cover of strength and support, it helps nurses and parents to easily access medical lines and body parts. At Supertee, we believe in imagination, innovation, and practical compassion delivered through trust.



OUR MISSION

Our mission is growing every day, with volunteers like you helping to stretch our services and expand our reach. Along with providing fun medical garments, we aim to increase donor support, build community awareness, and motivate a strong national volunteer community. We use online channels to share stories, and we look forward to developing new innovative products and support services.



OUR PEOPLE

Our people are central to everything we do, and you're welcome to get involved. From founders and support staff to families and volunteers, everyone plays a role in the Supertee story. Supertee has support across the Australian community, and we love making new connections with organisations and individuals. When you work with us, your time, skills, and knowledge are both highly valuable and widely appreciated.

WHY WE NEED VOLUNTEERS

At Supertee, we welcome energetic volunteers who share our passion and commitment. As a charity organisation, we receive absolutely no government funding. Instead, we rely on individuals and organisations to meet our growing demand. If you're ready to share your time, offer your knowledge, or leverage your skills, we would love to have you on board.

WHO WOULD MAKE A GOOD VOLUNTEER?

Being a volunteer doesn't have to be difficult — you just need to stand up and get to work. Almost anyone can be a volunteer at Supertee, as long as you fulfil the following requirements:

- Aged 18 or over
- Able to commit to designated roles and times
- Ready to follow guidelines
- Happy to listen and communicate
- Willing to do a relevant background check
- Ready to be open and friendly
- Supportive of our vision, mission, and values

All volunteers are expected to understand and follow our internal procedures.



What if I have a disability or medical condition?

As long as you meet the requirements of the role, we welcome your application. If you have personal needs or requirements, we will work with you to discuss any specific support needs or consider any reasonable adjustments that will make volunteering with us accessible for you.



Can I volunteer if I have a criminal record?

As a charity we have a zero-tolerance approach to abuse and carry out background checks on all potential applicants.

A previous criminal caution or conviction does not automatically exclude you, with our team dealing with each application on a case-by-case basis, depending on the nature of the offence and the level of risk involved with the role.

If you would like more information, please get in touch with our support team.

WHAT TO EXPECT FROM US

At Supertee, our volunteers are an integral part of our team. When you commit to us, you become a valuable member of the Supertee community. Getting started is easy, and the following support is available along the way:

- Volunteer induction and training
- Reliable and friendly communication
- The chance to work with a motivated team
- An opportunity for personal development
- The chance to apply for internal positions
- Reimbursement for travel expenses
- Ongoing supervision and support
- Flexible working conditions

When you become part of the Supertee family, you unlock new avenues of personal growth. While it is and always will be about the kids, you too will be presented with new opportunities. From personal learning and development to teamwork and networking, Supertee works with you to make the world a better place.

WHAT TO DO NEXT

If you're ready to get involved, the next step is easy. Just fill out our volunteer application form, and we will be in touch. Becoming a Supertee volunteer is a great way to help Australia's sickest children and support some of the nation's most deserving families.

Thanks for your interest, and we look forward to meeting you soon.



A stylized, colorful character that resembles a rainbow or a cloud. It has a large, white, rounded head with a blue outline. The body is composed of several concentric, curved bands of color: dark blue, purple, magenta, pink, orange, and yellow. The character appears to be crying, with two large white tears falling from its head. The background is a solid purple color with a pattern of small, dark purple dots. A yellow lightning bolt is visible on the right side of the image.

HELPING SICK KIDS IN HOSPITAL

P: 1300 466 797

A: PO Box 5131, Greystanes NSW 2145

W: supertee.org.au

© Supertee 2022. All rights reserved.